

ISO9001:2015 Quality Policy Statement

Elemental Healthcare Ltd was established in January 2007 and is a leading distributor providing innovative solutions in Minimally Invasive Surgery, Bariatric Surgery and Diagnostics. Elemental Healthcare Ltd was acquired by Surgical Innovations Group PLC with the acquisition completed on 31st July 2017. Elemental continues to operate as a separate subsidiary with no impact to procurement.

Working with market leading companies Elemental Healthcare Ltd has brought together a unique and exciting portfolio and aims to sell only “best-in-class” products. As the world struggles to fund healthcare as a consequence of the global financial crisis, there is a temptation to sell the cheapest instruments possible. We believe that in Healthcare, quality always wins in the end, and customers are always happier with a product that works well every time.

Elemental Healthcare Ltd employs a highly trained direct sales team providing national UK coverage supported by a dedicated Customer Service department based from our Head Office in Hungerford, Berkshire. The Directors, management and support staff have many years’ experience in the sales, training and product support of medical devices and have been involved in bringing many new innovative products to the market to enhance patient care.

Our emphasis and focus at Elemental Healthcare is the provision of excellent service. It is our mission to provide our customers with a first-class experience when dealing with our sales department or with customer service team.

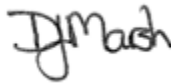
We hold certification to ISO 9001:2015 and to ISO 14001:2015 and we are committed to the continual improvement of our integrated management system. We set annual Objectives and KPIs which help us to manage our business risks effectively and also to focus on priority areas across the business such as looking after our customers by providing excellent customer care and service.

This Quality Policy Statement and the associated integrated Manual are fully supported by the Directors and Senior Management Team who take responsibility for the effectiveness of our system in meeting customer requirements and complying with all applicable legal and industry body requirements. The Directors and Senior Management Team are committed to reviewing this Policy Statement on an annual basis to ensure that it still supports the achievement of our strategic direction. This Quality Policy Statement is available to all our employees and is also available to other interested parties on our website. Copies of the minutes (or relevant extracts) of the Management Meetings are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the commitment to our management system.



Signed:

Adam Power, Managing Director



David Marsh, Managing Director

Elemental Healthcare Ltd.

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Elemental Healthcare Ltd. is registered in England and Wales. Company Reg. No. 5538194
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